

**Troubleshooting** (Continued)

- **Smoke entering the room from the firebox when the door is open may be caused by**
  - Insufficient length of flue (Flue to be 4500mm minimum from underneath base of heater to underside of cowl)
    - Increase height of flue.
  - Flue Downdraught
    - Consult dealer or increase height of flue.
  - Creosote Build up in flue
    - Remove cowl and clean flue as per cleaning instructions. Check moisture content of wood.

• **Excessive ash build up**

Some woods will give large amounts of ash despite how you run the heater. Others will give you very little. Use the wood which is most convenient for you as long as it is dry. After a period of time you will get to know when to empty your unit. Always leave 12mm of ash in the bottom of your heater. Bark will give you excessive ash. Try not to burn it.

If you are burning wood that gives you charcoal, you may find that after running the heater say for 8 hours at maximum burn rate, the charcoal builds up excessively. Overnight burn will reduce this charcoal back to a fine ash. If you are not ready to shutdown for overnight burn when you next fuel the stove, load the stove with only one piece of wood and lay it across the firebox on top of the charcoal. Open the air control wide open and you will find the charcoal will burn down with the one piece of wood. Repeat the process until the ash level is significantly reduced.

**WARRANTY**

1. Subject to clauses 2 & 3 of this warranty, A.F. Gason Pty Ltd ACN 004 667 556 (Gason) warrants the following components of its heaters against defects in workmanship and/or materials for the following periods from the date of purchase:
  - (a) the firebox for one year;
  - (b) the paint finish for a period of twelve months if the purchaser has followed the instructions provided by Gason in this Operation and Installation Instructions manual; and
  - (c) all other components for twelve months except the glass, fire brick lining or baffle plate if, in the opinion of Gason, these items have been damaged by impact.
2. This extended warranty does not apply:
  - (a) if the heater is purchased from a person who has not been authorised by Gason to sell its products;
  - (b) if, in the opinion of Gason, the heater or any component has been subjected to abuse, misuse, alteration, modification or has not been installed, operated or maintained in accordance with the instructions provided by Gason; or
  - (c) to owners other than the original purchaser.
3. If you believe that the heater you purchased contains a manufacturing defect and you wish to make a claim under this warranty, please contact an authorised Gason service centre to arrange for an assessment.
4. If, after assessing the heater, Gason determines that the heater contains a manufacturing fault, Gason may at its discretion:
  - (a) replace the heater;
  - (b) repair or replace specific components of the heater; or
  - (c) provide a full refund.
5. Parts replaced under this warranty are warranted for the balance of their original warranty period.
6. If, at the discretion of Gason, the heater or any part needs to be replaced, serviced or repaired at an authorised Gason service centre, then the person claiming under this warranty must pay all costs associated with:
  - (a) returning the heater; and
  - (b) the delivery or collection of any new or repaired heater.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Any benefits you receive under these warranties are in addition to other rights and remedies that you may have as a consumer under a law in relation to the heater to which these warranties relate.

These warranties are given by:

A.F. Gason Pty Ltd  
Blake Street  
Ararat VIC 3322

Please contact us if you have any queries on:

Phone: 03 5352 2151;

or email us via the "Contact Us" section of our website: [www.gason.com.au](http://www.gason.com.au).

# Jindara®

WOODHEATING



Jindara Cottage

**Operation & Installation Instructions**

REV. C

GPN 217389

**WARNING**

Read and follow these instructions carefully before installing and using this appliance.  
**SAVE THESE INSTRUCTIONS**

**WARNING****Safety Warnings**

- A flue fire with resulting damage may occur if this appliance is not installed, operated and maintained as per this booklet.
- Never place combustible material such as wood, paper or furniture near the appliance.
- This appliance is designed to burn dry wood. Do not burn rubbish, driftwood, flammable liquids or any substance containing salts or corrosives.
- This appliance must not be installed and operated in an area where kerosene, petrol, paint thinner or other flammable liquid is used or stored.
- The flue system must be inspected and cleaned annually or sooner if required. Failure to do so could result in an excessive build up of creosote which may result in a flue fire which may damage the flue or cause damage to your home.
- The surface of the appliance becomes hot during operation. Do not touch the surface of this appliance. Keep children away from the appliance during operation. Do not allow anyone to operate this appliance who is not familiar with the instructions in this booklet.

**WARNING****Paint curing and care**

Your appliance is coated with the best available heat resistant paint. Even though the paint has been baked after application, it may require further temperature curing. It may, if you overfire the heater on its first fire, discolour. For your first two or three firings, never exceed medium air setting. Do not wipe the heater while paint is curing. After the paint has cured the only maintenance required to maintain the heaters finish is to wipe it with a soft cloth. Do not use any commercial cleaners or solvents on the paint finish.

We are proud of the presentation of our products. If at any time you need to freshen up the paint finish, your local dealer has touch up paint available for purchase. You may even change the colour of your appliance if you wish.

If you have any enquires, please contact the dealer from whom you purchased your heater:

**PLEASE COMPLETE:**

Dealer Name

Dealer Address

Phone

Please attach your original purchase dockets to this booklet for future reference.

**WARNING****The Door****Leaving Door Open**

As stated previously in relation to leaving door open 25mm to encourage the fire to pick up at a faster rate. Your heater has been tested to ensure that no structural damage can take place if the door is inadvertently left open. However your paint finish can be damaged if the door is left open for a long period with a full firebox of fuel. Closely supervise your heater while the door is left open.

**Closing the Door**

Always ensure that before you close your door there is no wood protruding beyond the front of the firebox opening. Do not use the door glass as a 'battering ram' to push the wood back into the firebox. Damage to the glass by such impact is not covered by your warranty.

**Troubleshooting**

- **Air Control Jamming**

There are three bolts holding the air slide control in place. Undo them and remove the air slide. Wipe any ash or dust that may have accumulated on the back of the air slide or on the face of the heater. If any burrs have developed on the back of the air slide or on the face of the heater, rub them off with fine wet and dry sand paper till you have a smooth surface and edges. Replace the air slide and make sure the washers and spacers are on the bolts when you screw the bolts back into the face of the heater. Do not apply any type of lubricant to the air slide whatsoever as this will attract dust and make the slide stick.

- **No Overnight Burn**

Remove the air slide as per air control jamming and check that the air slide is hard against the face of the heater. If it is loose, tighten up the bolts holding the air slide to the face of the heater. Do not overtighten.

Check that the door rope has an even indentation from the sealing strip, which is on the face of the firebox. If it is uneven and it appears as though air could leak through the seal, adjust the thickness of the door rope to suit. Stretch the rope to make it thinner where the indentation is the heaviest and bunch up the excess where the indentation is smaller.

Check the four bolts that hold the glass retainer in position. If loose tighten. Do not overtighten.

The door may become loose through the door seal shrinking. To tighten the door, open the door and look at the inside of the door catch.

(a) Unscrew Allen key screw in door handle shaft.

(b) Rotate door handle anti-clockwise (when looking from front of heater). This will tighten door rope seal.

1 turn = approx. 1mm.

(c) Close door and lock.

(d) Check for seal around door opening.

(e) Replace Allen key screw.

(f) Check that roll pin is central in shaft.

When closing the door you should now feel firm resistance when the roll pin comes into contact with the catch.

Note: Not all woods will last overnight.

**WARNING****Overfiring**

NEVER OPERATE YOUR APPLIANCE WITH THE DOOR LOOSE AND NOT AIR TIGHT. OVERFIRING COULD RESULT IN DETRIMENTAL WEAR AND TEAR ON THE FIREBOX.

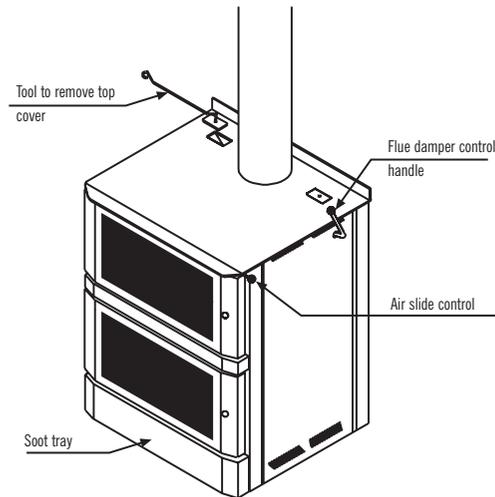
## Operating your Jindara Cottage (Continued)

### Operating your oven

When ready to start cooking in your oven make sure there is a good fire burning in the firebox. Move the flue damper control forward to the closed position for oven use.

To regulate the temperature in the oven:

- (a) Move the air slide control in (cooler) or out (hotter) to the required setting.
- (b) Remove and place to the side 1 or 2 of the air hole covers on top of the cooker using the tool supplied.



### Overnight burn

Approximately 30 minutes before turning the heater down to overnight burn it is recommended to load the heater with fuel for the overnight burn. Leave the air control in the medium to high position. Let the heater run for about thirty minutes. This will reduce the moisture content in the fuel before shut down. (This will help reduce the creosote formation in the firebox and flue.) Set the air control to the setting you have found best for your requirements. The aim when overnight burning is to have only a few hot embers left in the bottom of the firebox in the morning. Not huge lumps of wood. Note: Not all woods will last overnight.

### Cleaning your flue

Carefully remove baffle plate and put it to one side. Close the firebox door, and position flue damper control in the open position using the flue damper control handle. Obtain a 150mm dia. flue brush from your local Jindara Dealer and proceed up onto your roof. Remove the cowl. Slowly push the flue brush down the chimney until it stops. Pull the brush back out and repeat the process. Each time you do this you will notice that the brush will go further down the chimney till it reaches the bottom. The soot and creosote will fall down the chimney and into the firebox. Clean residue from firebox. Replace the baffle plate. Make sure you do the job well. The cleaner the flue the less chance there will be of the creosote sticking again. After you have replaced the cowl, inspect the roof flashing for any damage that may have been incurred whilst you were cleaning the flue. Reseal the seal on the roof with roof and gutter silicone if required.

### Cleaning the soot tray & internal side panels

The soot tray & the internal cavity each side of the cooker should be cleaned at regular intervals in the following manner:

1. Open oven door.
2. Remove bottom panel below oven door (held by 2 screws).
3. Unscrew the 2 knobs & remove cover.
4. Slide out the soot tray & give it a good clean.
5. Using the L shape scraper tool supplied, slide tool up between the firebox side & wrapper panels. Remove creosote using a sweeping motion. Repeat for opposite side.
6. Make sure all soot & creosote has been removed from all surrounding areas including the tray cavity.
7. Replace tray & panels.

## Installation



THE INSTALLATION OF THIS APPLIANCE MUST BE CARRIED OUT AS PER THIS MANUAL AND THE FLUE MANUFACTURERS SPECIFICATIONS.

**WE RECOMMEND THAT YOU USE A QUALIFIED INSTALLER TO CARRY OUT THE INSTALLATION.**

If you have any other enquiries, please contact the dealer from whom you purchased your heater.

THIS APPLIANCE WEIGHS IN EXCESS OF 180 KILOGRAMS. EXTREME CARE SHOULD BE TAKEN WHEN HANDLING THE APPLIANCE.

### Installation Permit

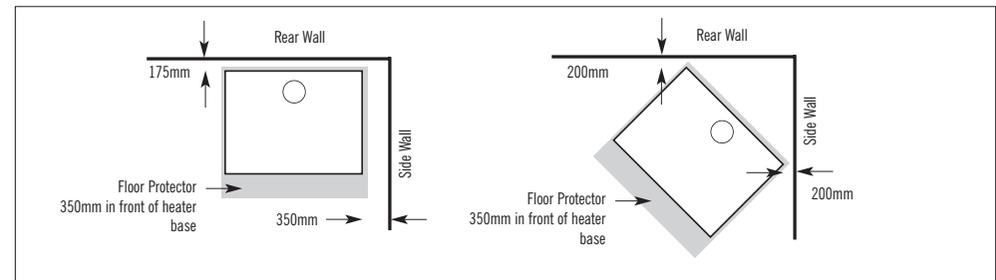
Depending on what your local authority requires, a permit may be required for the installation of your heater. It is your responsibility to arrange the same.

### Clearances to combustibles & flue requirements

It is recommended that you either use the flue kit that was tested in test report number shown below, or an approved Australian Standard flue kit, (that incorporates a decorative surround which is unperforated for 180 degrees of its circumference) in conjunction with the original test report.

The Jindara Cottage has been tested to the Australian Standard 2918:2001 Appendix B, Report Number HCMG/05/019.

The Jindara Cottage conforms to the Australian Standard in the following placement of the appliance in relation to combustible surfaces.



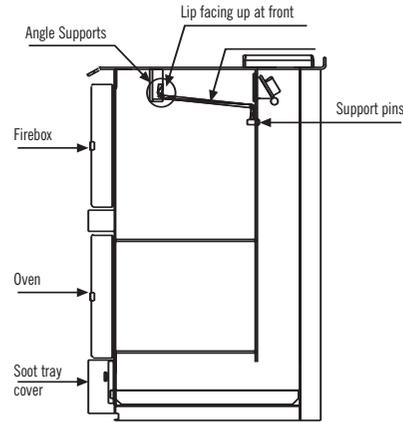
### Hearth Requirements

The Jindara Cottage conforms to A.S. 2918:2001 Appendix B when placed in the above position on a minimum hearth or floor protector of 1095mm deep x 890mm wide x 12mm thickness. The floor protector should extend 350mm in front of the appliance base.

## Installation (Continued)

### Fitting the Baffle Plate

1. Feed baffle plate through the door opening with front edge folded up and place into the top of angle supports.
2. Lift the rear of the baffle up onto the two pins at rear.
3. Lower the front of the baffle down onto angle supports.
4. Ensure baffle is hard up against the rear of the firebox and baffle is sitting as shown in illustration.



### Baffle Plate

WITH THE CURVED LIP FACING UPRIGHT AND TO THE FRONT, ENSURE THE BAFFLE IS SITTING CORRECTLY. FAILURE TO DO SO WILL CAUSE THE APPLIANCE TO BE LESS EFFICIENT AND OVERHEAT THE FLUE SYSTEM. IF THE BAFFLE PLATE IS NOT SUPPORTED AT THE REAR OF THE FIREBOX AND PLACED FIRMLY AGAINST THE BACK WALL THE BAFFLE MAY BOW CAUSING INEFFICIENT OPERATION.

### Placement of firebricks and sand layer in firebox

Take the firebricks out of the heater. They are to be placed so that they stand on end against the rear and two side walls of the firebox. You will notice that the bricks have a bevel on one end. Inside the firebox there is a "C" shaped angle iron firebrick retaining bracket. This is designed to sit over the bricks and hold them in place. This should be placed in the firebox so that you see a flat face of the angle iron on both sides of the firebox and at the rear of the firebox.

Holding the "C" frame up to the top of the firebox, insert a whole firebrick, standing it vertically with the bevel edge pointing down and facing inwards toward the left hand side of the firebox. Lower the left hand side of the "C" frame onto the firebrick. Repeat with a whole firebrick on the right hand side.

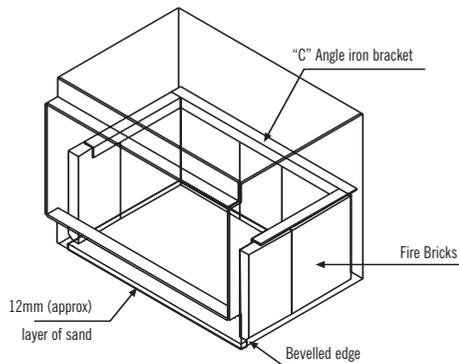
Place firebricks (2 whole firebricks and one half firebrick) using the same method against the back wall of the firebox.

Now place one extra half firebrick on either side of the firebox to complete the installation of the firebricks. (i.e. two each side and remainder on the back wall.)

Push each brick and "C" frame firmly against the wall of the firebox.

### Sand Layer

Place a 12mm (approx) layer of sand in the bottom of the heater. (Provided in the installation kit.) This is required for the first fire. Thereafter, when cleaning out the firebox, always leave the equivalent amount of ash in the bottom.



## Operating your Jindara Cottage



DO NOT ATTEMPT TO OPERATE THIS APPLIANCE WITHOUT READING AND UNDERSTANDING THESE OPERATING INSTRUCTIONS THOROUGHLY. FAILURE TO OPERATE THIS APPLIANCE PROPERLY MAY CAUSE UNDUE DAMAGE TO THE APPLIANCE OR RESULT IN A FLUE FIRE.

### Your first fire

Before starting your fire ensure oven door is left open for the first three fires for paint curing of oven.

### Starting your fire

Place a firelighter or paper in the bottom of the firebox and place a large amount of small kindling on top. Ignite the paper or the firelighter. Set the air control to high and leave the main door open approximately 25mm. With flue damper control in open position (refer illustration on page 6 for flue damper control location). When the kindling is burning, place about four pieces of small wood on top of the burning kindling. Once the wood is alight, close the main door. After approximately 20 minutes, turn the air control down to medium.

On the initial fire up you may detect smoke coming from the paint finish and from any oils that may be on the steel on the outside of the firebox. This is normal. It is suggested to well ventilate your home on the initial fire up. Please refer to our section 'Paint curing and cure'.

### The glass door

Always operate your heater with the firebox door closed and locked. The only time you can leave the firebox door open is on initial lighting, or when reloading the heater.

### Care of your glass

If you are burning good dry wood, you will have very little discolouration of your glass in normal burning cycle. If you aim for an eight to ten hour overnight burn, you should not get much discolouration. You can control this by adjusting the air slide control, moving from the left and slowly creeping the control to the right. After a number of days you will find the right position to suit your requirements and the fuel that you are using.

### Cleaning the glass

Generally the only time you will possibly need to clean your glass is after a long overnight burn. If you find that you have a wet sticky black film on your glass (creosote), it is better to burn the heater as normal for one load of wood. When the wood has burnt down to a hot bed of embers, open the door and leave it wide open until the glass cools sufficiently to be wiped with a damp cloth. This should clean all the white smoky film off the glass. Creosote on the glass is normally a sign that you have tried to get too long an overnight burn or you have burnt excessively wet or green wood. If the film on the glass won't come off with a wet cloth, you can use wet ash from the ash bed as a cleaner or commercial products such as Crystal Clear, Johnson Foam Clean or Windex.

### Normal Operations

When you get up in the morning, open up the air control of the heater to high position to start the embers glowing. Place three or four pieces of wood on top of the embers and leave the door open 25mm. Once the fuel starts to flame close the door. As the heater starts to heat up (approx 20 minutes) begin reducing the air control towards a lower setting. You will find you will only need to run the heater between low and medium to maintain the temperature you desire in your home.

For best results it is best to burn 250mm long wood and load your wood straight into the firebox front to rear. This will give optimum efficiency and recoverable heat, and minimise creosote formation and smoke emissions.